

## MEMBERSHIP POLICY

### Membership is extended to:

- Adults who have reached the age of 55. Spouses of eligible members are also eligible, regardless of age.
- Adults (18+) with physical disabilities who are able to function independently or with the assistance of their own personal attendant.
- Adults, who have reached the minimum age of 50 “may” become members but must obtain a written referral from a medical professional stating the benefits that can be obtained by becoming a member of TGC. These membership applications will be assessed by the Membership Coordinator and approved by the Day Centre Supervisor. Prospective underage (50 – 55) members will meet with Membership Coordinator prior to registering to assess their eligibility.
- Community Support Services (CSS) Clients (who are not members) will be invited to the birthday party, for the month of their birth, free of charge. For all other in-house services and special events CSS clients will pay the regular member rate to attend. CSS Clients who wish to participate in programs (listed in our program Guide) must become a regular paying member.
- The general public (55+) may participate in select services at an increased rate such as, but not limited to, day trips, dances, foot care, hair care, legal, dental, etc., which will be set by Centre staff and publicized in our quarterly newsletter.
- Annual membership fee (April 1 to March 31) is \$35.50
- Corporate/Life members do not pay an annual membership fee but pay all other fees as a regular member.

### Disruptive Members Policy

Disruptive members are those whose behavior, personal conduct, or deteriorating personal hygiene interferes with the effective functioning of the centre or the well-being of its members.

Profiled, below, are several categories of disruptive members. Disruptive members should be reported to a staff person. All incidents of disruptive behavior should be thoroughly documented by the staff person(s) involved. Disruptive participants may be denied admittance and/or asked to leave when identified.

- Improper conduct: This refers to persons exhibiting disruptive behavior, verbal or physical aggression, sexual harassment, stalking, profanity, drinking or obvious intoxication, possessing personal alcoholic beverages or unauthorized substances in the centre, harassment (verbal or written).

- Deteriorated personal hygiene: This is noticeable in persons whose body or clothing is dirty and/or has an offensive odor; or other prevailing conditions, resulting from personal sanitation problems (e.g., body lice, untreated open wounds, contagious diseases, incontinence, etc.).
- Security risks: Refers to persons who steal from other participants or the centre in general, or present a clear and present danger to centre participants, staff or volunteers.
- Combative participants: Should a participant refuse to leave the centre, per previously mentioned bullets, when so directed; staff will not attempt to physically remove the participant but will call 911 for police assistance.

Assessment/Resolution: Staff should assess the situation and determine a course of action consistent with the behavior. This may include a referral to an appropriate organization or agency; contacting the participant's family or caregiver; etc.

If, despite all staff efforts, participants continue to be disruptive, their cases will be reviewed by the Executive Director, after which a decision may be reached to terminate membership at the centre.