Vision
To support and assist older adults and adults with physical disabilities to enhance their well-being by promoting independence.

Mission
The Good Companions is an incorporated, charitable organization in Ottawa dedicated to promoting, enhancing and supporting the zest for living, well-being and independence of older adults as well as adults with physical disabilities.

Values
Accessibility, Accountability, Collaboration, Compassion, Dignity, Innovation, Respect for Diversity, Responsiveness.

Board of Directors 2016-2017

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>President</td>
<td>Stephanie Keats</td>
</tr>
<tr>
<td>Ex-Officio on all Committees</td>
<td></td>
</tr>
<tr>
<td>Past President</td>
<td>Beryl McKale</td>
</tr>
<tr>
<td>Vice President</td>
<td>Stacy Levac</td>
</tr>
<tr>
<td>Treasurer</td>
<td>Steve Ilnicki</td>
</tr>
<tr>
<td>Secretary</td>
<td>Brian Hobbs</td>
</tr>
<tr>
<td>Director</td>
<td>Dr. Lynn Koroniak</td>
</tr>
<tr>
<td>Director</td>
<td>Wendy Tang</td>
</tr>
<tr>
<td>Director</td>
<td>Travis Ujjainwalla</td>
</tr>
<tr>
<td>Director</td>
<td>Leah Canning</td>
</tr>
<tr>
<td>Director</td>
<td>Cathy Collett</td>
</tr>
<tr>
<td>Director</td>
<td>Sandra Withers</td>
</tr>
<tr>
<td>Director</td>
<td>Ling Wang*</td>
</tr>
</tbody>
</table>

* No longer with the corporation.

Committees of the Board

Stephanie Keats (Ex-Officio), and Executive Director, Monique Doolittle-Romas sit on all Committees.

* No longer with the corporation/on the committee.

Community Support Services
Cathy Collett (Chair)
Ernie Glaude
Marci Clarke
Robert Dunlop
Anne Kendall (Community Support Services Supervisor)

Day Centre
Dr. Lynn Koroniak (Chair)
Beryl McKale
Gertrude Gruber
Jackie Plumb
Mary Ann Jenkins
Patricia Moscrip
Shirley Moore*
Darlene Powers (Day Centre Supervisor)

Finance
Steve Ilnicki (Chair)
Joe Brown
Stacy Levac
Beryl McKale
Mariola Kolakowski (Finance Officer)

Food Services
Wendy Tang (Chair)
Sandra Withers
Norma Mooney
Darlene Powers (Day Centre Supervisor)
Frank Bowie (Food Services Director)

Human Resources
Stephanie Keats (Chair)
Lynn Harnden
Beryl McKale
Brian Hobbs
Nicole MacLean (Staff Liaison)

Fundraising and Marketing
Leah Canning (Chair)
Louise Henry
Patricia Pearson
Dennis Turpin
Brenda Packer
Ken Evraire (Director of Fundraising)*

Property
Beryl McKale (Chair)
Gord Thom
Jim McCulloch
Richard Godding
Vlodek Hnatiuk (Facility Coordinator)
2016-2017 was a busy year for The Good Companions. The Board, in collaboration with the staff and a consultant, undertook the development of a new strategic plan which we are excited to share with you at this year’s Annual General Meeting. Although the full plan can be found on pages 10-11, we want to share some highlights with you. Our three year plan is visionary and focused. This plan honors our history and our roots and sets a bold direction.

We chose the following strategic priorities.

- Assess the building and property
- The Good Companions is the model seniors’ centre (55+ and adults with physical disabilities in the city and province
- Increase and diversify funding
- Establish a healthy, flexible and engaged workforce at The Good Companions
- Deliver a range of programs and services that meet the needs of expanding membership and increasing number of clients.

The Board is supported in its work by several committees and all of them have been busy updating our policies and procedures and working with the staff team to conduct surveys that allow us to identify gaps in services.

We are pleased to report that we have seen an increase in the number of clients and members served. Clients may receive support out in the community or members may benefit from programs within our walls. All of our programs are designed to assist seniors, and adults with physical disabilities, to maintain their independence, enhance their wellbeing, discover a new talent, meet new friends, be engaged and feel part of a family.

None of these programs and services would be possible without the support of our funders and our generous donors! Our sincere thanks to the Champlain Local Health Integrated Network, The City of Ottawa, The Ontario Seniors Secretariat, the United Way of Ottawa and the Ontario Trillium Foundation for their ongoing support. Over the last year we have secured new partners in the community that have allowed us to raise more funds in support of the Centre! Our sincere thanks to all of our funders and donors!

We would like to recognize our friends and partners at the Ottawa Seniors Pride Network. We are very proud of our ongoing work together! We want to acknowledge our collaborations with our community partners in the Community Support Services Sector. Special thanks to all of the volunteers who give selflessly every day and who bring energy and vitality to The Good Companions. Thanks to our members as well… thank you for allowing us to be part of your lives!

None of these achievements would have been possible without the dedication and hard work of the staff and Board of Directors. We want to thank all of you for your outstanding support, leadership and stewardship! We look forward to our next year at The Good Companions!
to our volunteers

Years of Service Awards:

5 Year Award
Loretta Chapman
David Clemis
Patricia Moscrip
Kathleen O’Toole

10 Year Award
Jim Flegg
Butch Gilchrist
Marsha Gilchrist

20 Year Award
Tang-Siam Lim
Lotte Repsys
Marilynn Wagg

White Rose (+25 years)
Margaret Baxter
Celia Brown
Ruth Brown
Douglas Millson

Red Rose (+40 years)
Joan West

“"I’m very grateful to Good Companions for allowing me to provide volunteer services with the group of crafters. A truly rewarding experience, good friends, and the coordinators are lovely.”

Right: Congratulations to Robert Dunlop who received the 2017 Senior Star Volunteer Award for Compassion and Service. Photo from Left: Monique Doolittle-Romas, MPP Nathalie Des Rosiers, Robert Dunlop, City Councillor Catherine McKenney, and MPP Yasir Naqvi.

Below: Photos of volunteers present at the 2017 Volunteer Recognition event who received a years of service award.

Loretta Chapman
Patricia Moscrip
Kathleen O’Toole
Jim Flegg

Celia Brown
Ruth Brown
Douglas Millson
Joan West
The Good Companions Day Centre continued to thrive during the 2016/17 year with the Seniors’ Centre Without Walls program and the Adult Day Program both experiencing a steady increase in membership. This was readily shown when, despite the abundance of nearby construction during the summer of 2016, member registration outnumbered the previous year. Amazingly, this trend continued well into the fall when, again, registration numbers increased.

While many new members joined TGC in 2016, the Centre continued to plan and host a series of incredible events, such as the 3rd Annual Pride BBQ in August, which was attended by more than 80 members. In the fall, we honoured our many generous donors with the Donor Recognition event, which was highlighted by the Donor Tree made by our very own woodshop. October also saw the successful Harvest Meal, and the Oktoberfest and Halloween events.

As always though, the Day Centre is at its busiest during December. Events such as the Christmas Bazaar, the mini Craft Studio sale, the Volunteer Open House, the Day Trip, three choir performances, three ADP Christmas lunches, the Kiwanis Lunch, and Smile for Seniors were all well-attended, fun, and successful affairs.

Extra special thanks go to the folks at Johnson & Johnson who provided another large donation of personal care products for our members and volunteers.

In February, we hosted an enjoyable annual Valentine’s Day dinner and dance, our TGC Health Fair – which housed over 225 attendees – and the sold-out Chinese New Year Lunch-eon.

The SCWW program also hit the newsstands this year with a story in the Ottawa Citizen, as well as a feature story by the CTV National News Team! Our profile was again raised when the Honourable Dipika Damerla, Minister of Seniors Affairs, participated in a SCWW call in April.

Of course, none of this would be possible without our incredible Day Centre team who work tirelessly throughout the year to provide the best possible services for our clients and members. Enormous thanks go to Darlene Powers, Ana Valenca, Penny Durocher, Sonia Movrin, Emma Revell, Linda Janes-Peddle, Rachel Sutcliffe, Nicholas Chranowsky, Nikki Snagg, and all those at TGC who made last year so memorable. Here’s to another incredible year!

I live alone now, sharing a meal with my TGC friends, the staff & volunteers who serve the food, the kitchen staff who make the meal. WOW! Let us keep the good times coming! - Anonymous, member.”
2016/17 saw another busy year for The Good Companions’ Community Support Services as we continued to grow and offer new services for our valued clients.

Once again, our Transportation Program has proven to be a crucial asset to our clients who require drives to and from medical appointments across Ottawa. As well as tremendous support from our volunteer drivers, we continue to work strongly in the Champlain Community Transportation Collaborative to ensure efficient use of transportation resources, maximizing the number of drives we are able to provide to our clients. Recruiting additional volunteer drivers to accommodate the growing needs of our clients will continue to be a key priority in the coming year. Along with our regular Grocery Shopping trips we provided 6,745 drives to 337 clients!

Another CSS program that thrived in the 2016/17 year was our Friendly Visiting/Social programs which are integral to isolated clients who are seeking social contact and may be unable to easily connect with others or visit TGC. Our incredible team of volunteers visit with clients twice monthly and, in tandem with the Client Connect Calls program, offer friendly phone call chats during the weeks they are not visiting. Along with our daily calls for reassurance, these essential programs provided 8,701 visits or calls to 201 clients!

We are so grateful for the continuous support of our approximately 60 CSS volunteers in providing 11 essential programs and services; everything from driving clients to medical appointments to assisting our clients on the grocery bus, making daily check in calls and “in office” administrative tasks. Also, our CSS Committee who have supported and encouraged our department throughout the year - thank you so much - we couldn’t do it without you!

To our local Grocery Stores, Massine’s Independent Grocer’s and Loblaws Vanier Market who sponsor our buses and vans to get our clients out for groceries, their staff in the store that are the greatest hosts and our great volunteers who assist our clients around the store and on and off the bus and van during their trips – thank you so much for making this happen! As well, special thanks goes out to Chartwell, New Edinburgh Square for the continued provision of coffee and cookies for our grocery shopping clients at Loblaws Vanier Market on Thursday mornings and for hosting around 30 of our clients for a most wonderful luncheon and Holiday celebration in December 2016 – thank you so much!

To all involved in our Rainbow Coffee Club – our hosts, wonderful guest speakers, and to Barrhaven – Revera for providing the delicious treats, thank you for making this group so special for our seniors from the LGBT Community.

To ensure easier access and navigation of Community Support Services; towards the end of 2016, we started using an electronic referral system: Caredove. Used as a tool for access and navigation to community based programs and services across the Champlain Region, Caredove allows us to book appointments to complete intake phone calls with new clients and provides a comprehensive electronic resource for our community partners to view information about and understand the wide range programs and services we offer.

Much appreciation goes out to Carleton University, School of Social Work for continuing to refer wonderful placement students to work alongside our staff team and of course all this would not be possible without the dedication of our amazing CSS Staff Team – Carolyn Calder, Brenda Packer, and Sharon Fitzpatrick – who, despite the consistently increasing demand for our services and client numbers, and the many changes in working practices adopted throughout the year, continue to provide high quality service with a big smile – thank you team!
The Good Companions Food Services continued their tireless hard work during the 2016/17 year, serving over 48,000 meals. The team also managed to produce over 50% more meals for Meals on Wheels.

In 2016, TGC expanded the Meals on Wheels lunches they produced to cover the Algonquin College area, increasing the number of routes from 8 to 12, delivering 125 to 145 meals per day, up from 70 to 80 meals. As well, the results from a Meals on Wheels survey in February 2017 showed that TGC is now a very close second in approval ratings for Meals on Wheels kitchens in Ottawa.

Caterings and events also remained very busy with continued catering services to OCSC, Editors Group, OSPN and during the summer months, two United Way Seeing is Believing events and a dinner for Tompkins Co-op. In the fall, we started catering for the CSAE Board meetings. During the Christmas season we served over 500 turkey meals and hosted the highly successful Kiwanis Lunch and the OSPN Christmas Party.

2017 began with three large winter events: the Chinese Spring Festival (which sold out at 120 people), the International Women’s Day Lunch, and the Vintage & Vibrant Luncheon, which was attended by almost 150 guests.

All of these wonderful accomplishments would not be possible without the highly talented Food Services Team: Eva Mihili, Miranda Gumeni, Aaron Brown and Artan Vasili. Despite a notable increase in food production volumes, they continue to deliver delicious and nutritious meals to our members and clients and they are greatly appreciated.

An enormous thank you also goes out to our dedicated group of food services volunteers, who assist members in the dining room, package meals, staff the cash and ensure the dining room remains neat and tidy! We couldn’t do it without you.
2016-17 was a banner year for TGC’s fundraising thanks to the efforts of sponsors, staff, members and volunteers, including the small but mighty Fundraising and Marketing committee.

The year got off to a running start with the first Team TGC showing at the 2016 Ottawa Race Weekend, which raised over $21,000 dollars! We were so fortunate to partner with Karen Zanet-deGruchy and Mark deGruchy of the Ottawa Health Group, as well as Larry O’Brien and Colleen McBride O’Brien who graciously hosted a silent auction event that put a strong wind in all of our sails for race day. We are thankful to all the members, volunteers and staff who participated and helped raise funds.

Several other events throughout the year were equally as successful. The Christmas Bazaar in December raised over $14,000 thanks to record attendance of almost 500 people, but we are not surprised so many people came by to stock up on the amazing crafts, nearly new fashions, books and other treasures! The response to our solicitation letter was equally successful in a year when we saw a significant increase in individual donations to TGC.

The Health Fair in February saw over 225 people in attendance, the highest participation in years. Many thanks to our sponsors Chartwell New Edinburg and Advanced Hearing Group! The presentations from Advanced Hearing Group and Fit Minds were excellent and the healthy cooking demonstration was a huge hit, thanks in large part to our very own Chef Frank partnering with Massine’s Your Independent Grocer. The Vintage and Vibrant lunch on March 21st featured our special guest, MP Marc Serre. Thanks to our fabulous sponsors Scotiabank and Chartwell, New Edinburg and the amazing prizes donated for the silent auction, we were able to raise almost $18,000 dollars.

We must acknowledge our generous sponsors, including Scotiabank, Chartwell, Advanced Hearing Group, the Dewaan Foundation, Alterna Savings, The Medicine Shoppe and the Danbe Foundation. Joining us this year was the Talbots store in the Rideau Centre, which hosted two special days during which 10% of all profits were donated to TGC. We are honored and humbled by this support.

Finally, this year featured the unveiling of our donor tree highlighting our many supporters and reminding all of us of how we are all connected to each other in the wonderful TGC family.

The Finance Committee spent much of its time during the 2016-17 fiscal period advising the Board of Directors and the Management Team on matters pertaining to fiscal responsibility, analyses of revenues and expenses, review of investments and the accuracy of financial statements. For reference purposes the Summary Financial Statement is included in this Annual Report.

Several specific projects were undertaken during the fiscal year. The committee’s Terms of Reference and the Financial Management Manual were reviewed, amended as necessary and approved by the Board. We also reviewed and updated the Investment Policy Statement. A project was initiated to develop a capital expenditure plan for replacing capital assets and undertaking major repairs to ensure that the applicable funding is available when needed.

The committee would like to express its appreciation to Monique Doolittle - Romas, Mariola Kolakowski and Nicole MacLean for their assistance and support in carrying out its work.

We would also like to acknowledge the many sources of funding that The Good Companions receives throughout the year including our major funders: the Government of Ontario through the Champlain Local Integrated Health Network, Ontario Seniors Secretariat and the Ontario Trillium Foundation, our municipal funders including the City of Ottawa, the United Way Ottawa and private donors.
### 2016 -17 Sponsors

We wish to thank all of our sponsors and donors who have supported The Good Companions over the past year. Every donation makes a difference!

#### Platinum $20,000 +

- Danbe Foundation

#### Gold $10,000—$19,999

- Mary Ellen Fleck

#### Silver $5,000 -$9,999

- Advanced Hearing Clinic
- Scotiabank

#### Bronze $1,000—$4,999

- Alterna Savings and Credit Union Ltd.
- Chartwell New Edinburgh Square Retirement Residence
- CIBC Wood Gundy (Dan Saikaley)
- Dewaan Foundation
- IT Department
- John Mitchell
- Ottawa Health Group
- The Medicine Shoppe Pharmacy
- VLN Reach Foundation
- 2 Keys Corporation

#### Supporters Under $999

- Bedrocan
- BLG (Borden Ladner Gervais)
- Clement Marchand
- Engineer Canada
- Rystenbil Custom Services
- Talbots (Rideau Centre)

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We are grateful to the following companies and individuals for their in-kind donations:


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"Giving is not just about making a donation - it’s about making a difference."

-Kathy Calvin
Establish a healthy, flexible and engaged workforce at The Good Companions

- Ensure recognition city and province-wide of the work, leadership and community impact of the innovative and responsive programming of The Good Companions
- Develop and strengthen alliances with appropriate strategic partners to ensure community impact of our programs
- Take a leadership role in local, regional, provincial communities, partnerships to ensure progressive programs and services
- Heighten awareness of The Good Companions to expand our influence
- Build on our inclusiveness and diversity

- Implement an integrated human resource management strategy and system to ensure the capacity of the Centre can meet the Changing needs of the community
- Attract/recruit the best people for our organization
- Retain, recognize and develop our people through engagement, learning and wellness programs
- Attract, engage and support volunteers. Leverage their strengths, experience and expertise
- Ensure staffing reflects the program requirements

Put the right spaces, services, and programs in place to meet the needs of members and clients

Be the model seniors’ centre (55+ and adults with physical disabilities) in the city and province

Establish a healthy, flexible and engaged workforce at The Good Companions
STRATEGIC PLAN 2017–2020

1. Assess the building and property
   - Evaluate use of space based on current program needs and safety and security
   - Conduct Building Condition Assessment to determine Capital requirements (3-10 year plan)
   - Evaluate leases to ensure cost coverage and create a central Ottawa community hub
   - Assess the impact of rentals on the facility, furniture, costs, etc.
   - Ensure the physical space meets the future needs of The Good Companions

2. Increase and diversify funding
   - Leverage to the fullest extent possible opportunities presented by current and new funders, new and existing partners and influencers
   - Identify, pursue and increase funding opportunities that will meet existing, changing and future program and community needs
   - Explore and secure foundation and private donations that offer philanthropic objectives that align with our mission.
   - Recruit Champions to support The Good Companions

3. Deliver a range of programs and services that meet the needs of expanding membership and increasing number of clients.
   - Ensure range of programs and services meet the requirements of our members and clients
   - Attract and retain instructors and volunteer leaders to offer innovative and stimulating programs
   - Review all programs and services to ensure they contribute to the well-being of the members and The Good Companions
   - Offer innovative, exemplary and high quality programs and services that meet the needs of current and potential members and clients
Special Events


TEAM TGC participates in the Ottawa Race Weekend: Saturday, May 28, 2016.
THE GOOD COMPANIONS - SUMMARY FINANCIAL INFORMATION
(The following summary financial information is taken from the audited financial statements for the year ended March 31, 2017, copies of which are available upon request.)

**COMBINED STATEMENT OF FINANCIAL POSITION**
**AS AT MARCH 31, 2017**

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
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</thead>
<tbody>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and short-term investments</td>
<td>$366,768</td>
<td>$328,348</td>
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<tr>
<td>Accounts receivable</td>
<td>57,635</td>
<td>46,521</td>
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<tr>
<td>Prepaid expenses</td>
<td>13,816</td>
<td>4,400</td>
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<tr>
<td><strong>Total Current Assets</strong></td>
<td>438,219</td>
<td>379,269</td>
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<tr>
<td><strong>LONG TERM INVESTMENTS</strong></td>
<td></td>
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<tr>
<td><strong>Capital</strong></td>
<td>305,907</td>
<td>82,780</td>
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<tr>
<td>Historical cost $3,030,210 less accumulated amortization of $1,199,217</td>
<td>1,830,993</td>
<td>1,852,655</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$2,575,119</td>
<td>$2,314,704</td>
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<tr>
<td><strong>CURRENT LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable and accrued liabilities</td>
<td>$63,079</td>
<td>$60,249</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>144,331</td>
<td>163,254</td>
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<tr>
<td><strong>Total Current Liabilities</strong></td>
<td>207,410</td>
<td>223,503</td>
</tr>
<tr>
<td><strong>FUND BALANCES - END OF YEAR</strong></td>
<td></td>
<td></td>
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<tr>
<td><strong>Total Liabilities and Fund Balances</strong></td>
<td>2,367,709</td>
<td>2,091,201</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES AND FUND BALANCES</strong></td>
<td>$2,575,119</td>
<td>$2,314,704</td>
</tr>
</tbody>
</table>

**STATEMENT OF OPERATIONS**
**OPERATING FUND**
**FOR THE YEAR ENDED MARCH 31, 2017**

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grants - LHIN</td>
<td>$849,750</td>
<td>$824,366</td>
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<tr>
<td>City of Ottawa</td>
<td>207,977</td>
<td>215,352</td>
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<tr>
<td>United Way/Centraide Ottawa</td>
<td>63,117</td>
<td>90,144</td>
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<tr>
<td>Ontario Seniors' Secretariat</td>
<td>46,200</td>
<td>46,200</td>
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<tr>
<td>User fees</td>
<td>531,403</td>
<td>481,584</td>
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<tr>
<td>Other</td>
<td>154,843</td>
<td>136,578</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td>1,853,290</td>
<td>1,794,224</td>
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<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries and benefits</td>
<td>1,153,715</td>
<td>1,152,207</td>
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<tr>
<td>Program</td>
<td>356,219</td>
<td>301,701</td>
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<tr>
<td>Occupancy</td>
<td>222,056</td>
<td>223,856</td>
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<tr>
<td>Administration</td>
<td>89,588</td>
<td>96,647</td>
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<tr>
<td>Other</td>
<td>31,709</td>
<td>19,808</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td>1,853,287</td>
<td>1,794,219</td>
</tr>
<tr>
<td><strong>NET REVENUE FOR THE YEAR</strong></td>
<td>$3</td>
<td>$5</td>
</tr>
</tbody>
</table>

McCAY DUFF LLP, CHARTERED PROFESSIONAL ACCOUNTANTS
2016/2017 Statistical Achievements

MEMBERSHIP AND DAY CENTRE

- Total number of members: 877
- Total attendance of all programs (crafts, fitness, dance, etc.): 35,454
- Total number of in-house special events: 26

RECEPTION

- 23,828 clients, members and volunteers visited the Centre

VOLUNTEER SERVICES

- 249 volunteers gave over 33,600 hours

INCOME TAX PROGRAM

- The Good Companions coordinated 674 income tax returns which were completed at 22 clinics by 246 volunteer accountants in 2017.

SENIORS CENTRE WITHOUT WALLS

- The Seniors Centre Without Walls program supported 120 clients in 2016/2017.
- 27,142 meals were prepared for Meals on Wheels
- The program hosted 412 sessions with 2347 participants!

FOOD SERVICES

- Our kitchen served over 48,000 meals.
- 27,142 meals were prepared for Meals on Wheels

COMMUNITY SUPPORT SERVICES

- Total number of clients: 736
- 201 clients received 8701 social and safety calls/visits!
- 593 clients took part in our congregate dining program, visiting 23,624 times!
- 489 foot care appointments were booked for 130 clients.
- 88 Adult Day Program clients attended a combined total of 23,624 days.
- Service Arrangement/Coordination: 285 visits were made to 168 clients.
- 6,745 drives were arranged for 337 transportation clients!
## 2016-2017 Staff List

**Executive Director**
Monique Doolittle-Romas

**Finance Officer**
Mariola Kolakowski

**Corporate Administrative Assistant**
Nicole MacLean

**Fundraising Director**
Ken Evraire*

**Administrative Assistant**
Caitlin Hartigan

**Administrative Assistant**
Mary Wallace

**Facility Coordinator**
Vlodek Hnatiuk

**Facilities and Food Services Assistant**
O’Reilly McIntosh*

**Day Centre Supervisor**
Darlene Powers

**Day Centre Coordinator**
Penny Durocher

**Day Centre Coordinator**
Ana Valenca

**Seniors’ Centre Without Walls Coordinator**
Rachel Sutcliffe

**Seniors’ Centre Without Walls Assistant**
Nicolas Chranowsky

**Membership & Volunteer Coordinator**
Nikkie Snagg

**Craft Coordinator**
Linda Janes-Peddle

**Day Program Assistant**
Sonia Movrin

**Day Program Assistant**
Emma Revell

**Day Program Assistant**
Lu Chen*

**Community Support Services Supervisor**
Anne Kendall

**Community Support Services Coordinator**
Carolyn Calder*

**Community Support Services Coordinator**
Miranda Suet-Ping Chan*

**Community Support Services Coordinator**
Abir Gebara*

**Community Support Services Coordinator**
Brenda Packer

**Community Support Services Assistant**
Sharon Fitzpatrick

**Food Services Director**
Frank Bowie

**Cook**
Eva Mihili

**Food Services Assistant**
Miranda Gumeni

**Food Services Assistant**
Aaron Brown

*Maternity leave*, no longer with the corporation*
2016/2017 Revenue Sources: $1,853,290

LHIN $849,750
Service User Fees $531,403
City of Ottawa $207,977
United Way of Ottawa $63,117
Membership $28,221
Other Revenue $94,700
Ontario Seniors Secretariat $46,200
Other $94,700
Contributions $31,922

FUNDERS

**Provincial**
Champlain Local Integrated Health Network
Ontario Trillium Foundation
Ontario Seniors Secretariat

**Municipal**
City of Ottawa
United Way of Ottawa

**Other**
Private Donors